

News Release

SMC appoints Mr Pradeep Paul as Chief Executive

Singapore, 13 September 2022 - The Singapore Mediation Centre (“SMC”) announced today the appointment of Mr Pradeep Paul as its new Chief Executive (“CE”). Mr Paul who succeeds Mr Ban Jiun Ean will join SMC on 15 September 2022.

A veteran media and communications professional, Mr Paul was a senior member of MOH Holdings Pte Ltd management where he led branding and education campaigns to disseminate the Ministry of Health’s policy work to the public.

Mr Paul had worked closely with SMC when he headed the Healthcare Mediation Unit set up by the Ministry of Health in 2014 for medico-legal disputes in the healthcare sector. Under his guidance, more than 1,700 healthcare leaders and professionals attended workshops and training on mediation preparation and conflict de-escalation.

The Honourable Justice Belinda Ang, Chairperson of the Board of Directors of SMC said, “Pradeep’s strengths in stakeholder management, team leadership and business development will be assets as SMC continues to enlarge its footprint in the dispute resolution landscape.”

An active advocate for the use of mediation where parties can continue to preserve relationships even when they come to a dispute, Mr Paul said, “In my years with the Healthcare Mediation Unit, we notched up a high rate of amicable resolutions of medico-legal disputes. I now look forward to extending that to the wider community.”

Mr Paul’s biodata can be found in Annex [A](#).

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About the Singapore Mediation Centre

Established in 1997, SMC pioneered the use of mediation as the mainstream mechanism for dispute resolution, as well as training in negotiation and conflict management. Today, SMC offers a suite of alternative dispute resolution services which brings clarity and objectivity to complex situations. These services include mediation, neutral evaluation, collaborative family practice and domain name dispute resolution. Through our panel of professional mediators with legal and industry expertise, SMC is well-placed to manage difficult negotiations and unlock standstills for businesses by providing cost-effective and timely solutions. At SMC, our vision is to help all businesses fully appreciate the value of mediation as a strategic risk-management tool that they can count on in commercial dealings.

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Annex A

Pradeep Paul

Chief Executive, Singapore Mediation Centre (SMC)

Mr Pradeep Paul, 59, is the Chief Executive at the Singapore Mediation Centre (SMC) and drives business development/stakeholder management while ensuring smooth team leadership. An active advocate for the use of mediation, where parties get the opportunity to preserve relationships via amicable resolution of disputes, he works with the team to enhance SMC's digital capabilities and its role in the dispute resolution landscape of Singapore and the Asian region.

He is a media and communications veteran who helmed the Healthcare Mediation Unit set up by the Ministry of Health in 2014 during his time as Director of Corporate Communications at MOH Holdings. He also worked for many Singapore Press Holdings publications, including The Straits Times, and was Editor of a weekly newspaper before moving to the communications sector.