

(Webinar) Strategic Conflict Management for Professionals (Module 2)

About SCMP 2

The Strategic Conflict Management for Professionals (Module 2) workshop is 5 consecutive half-days advanced workshop that builds on the foundations of mediation taught in Module 1. Module 2 participants will harness advanced and sophisticated mediation skills that will increase their effectiveness as conflict resolvers. Role-plays are used throughout the three days.

You are eligible for this course if you have attended a two-day workshop on mediation or conflict resolution by the Singapore Mediation Centre (SMC) within the last two years.

What You Will Learn

- Advanced concepts in interest-based conflict management
- Tried and tested mediator strategies and approaches
- Advanced tools for effective communication
- Legal and ethical issues in mediation
- Advanced techniques to overcome impasse
- Drafting settlement agreements

Who Should Attend

- C-Suite executives, professionals, managers and executives who need to manage disputes in their work
- Human resource professionals dealing with management issues and employee conflicts
- Practitioners and consultants who would like to supplement their professional and people skills

About the Singapore Mediation Centre

Established in 1997, SMC pioneered the use of mediation as the mainstream mechanism for dispute resolution, as well as training in negotiation and conflict management.

SMC has built a reputation for excellence in training in Singapore and around the region, conducting nearly 50 workshops annually. These include public and corporate workshops in Singapore as well as bespoke workshops in Fiji, Hong Kong, Malaysia, Myanmar and Thailand, among many other countries.

Course Details

Venue: Zoom

Time: 0900 to 1330 (Day 1)
0900 to 1330 (Day 2)
0900 to 1330 (Day 3)
0830 to 1300 or 1330 to 1800 (Day 4) *
0900 to 1330 (Day 5)

*Participant is required to come down to Supreme Court for the role-play practice. Participant may be assigned either the morning session (8.30am to 1.00pm) or the afternoon session (1.30pm to 5.00pm). Please note that the social distancing measures will be observed. If participant is unwell, SMC will arrange for an online role-play practice session at a later date.

Dates: 12 – 16 July 2021 (Blended)
16 – 20 August 2021 (Blended)
13 – 17 September 2021 (Blended)
18 – 22 October 2021 (Blended)
15 – 19 November 2021 (Blended)

Full Fee: S\$1899.25 per person
S\$1754.80 per person (Early Bird)

CPD Details

CPD Points: 22.5 Public CPD Points (SILE)
Practice Area: Alternative Dispute Resolution
Training Category: Advanced

Participants who wish to obtain CPD Points are reminded that they must comply strictly with the Attendance Policy set out in the CPD Guidelines. For this activity, this includes logging in at the start of the webinar and logging out at the conclusion of the webinar on each day of the activity, and not being away from any part of the webinar for more than 15 minutes on each day of the activity. Participants may obtain 4.5 Public CPD Points for each day of the event on which they comply strictly with the Attendance Policy. Participants who do not comply with the Attendance Policy will not be able to obtain CPD Points for attending the activity. Please refer to <http://www.sileCPDcentre.sg> for more information.

Please refer to www.cea.gov.sg/cea/content/estate_agencies_agents/professional_development/cpdevelopment.html (for Real Estate Agents) for more information.

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