

Strategic Conflict Management for Professionals (Module 2)

The Strategic Conflict Management for Professionals (Module 2) workshop is a three-day advanced workshop that builds on the foundations of mediation taught in Module 1. Module 2 participants will harness advanced and sophisticated mediation skills that will increase their effectiveness as conflict resolvers. Role-plays are used throughout the three days.

You are eligible for this course if you have attended a two-day workshop on mediation or conflict resolution by the Singapore Mediation Centre (SMC) within the last two years.

What You Will Learn

- Advanced concepts in interest-based conflict management
- Tried and tested mediator strategies and approaches
- Advanced tools for effective communication
- Legal and ethical issues in mediation
- Advanced techniques to overcome impasse
- Drafting settlement agreements

Who Should Attend

- C-Suite executives, professionals, managers and executives who need to manage disputes in their work
- Human resource professionals dealing with management issues and employee conflicts
- Practitioners and consultants who would like to supplement their professional and people skills

About the Singapore Mediation Centre

Established in 1997, SMC pioneered the use of mediation as the mainstream mechanism for dispute resolution, as well as training in negotiation and conflict management.

SMC has built a reputation for excellence in training in Singapore and around the region, conducting nearly 50 workshops annually. These include public and corporate workshops in Singapore as well as bespoke workshops in Fiji, Hong Kong, Malaysia, Myanmar and Thailand, among many other countries.

Course Details

Venue: 1 Supreme Court Lane, Singapore 178879

Time: 9.00 am to 5.30 pm

Dates: 13 – 15 May 2020

Full Fee: S\$1899.25 per person
S\$1754.80 per person (Early Bird)

CPD Details

CPD Points: 18 Public CPD Points (SILE)
6 Core CPD Credit Hours (CEA)

Practice Area: Professional Skills

Training Category: Advanced

Participants who wish to obtain CPD Points must comply strictly with the Attendance Policy set out in the CPD Guidelines. For this activity, participants are reminded to sign in on arrival and sign out at the conclusion of each day of the event in the manner required by the organiser. Participants must not be absent from each day of the event for more than 15 minutes. Participants may obtain 6 Public CPD Points for each day of the event on which they comply strictly with the Attendance Policy. Participants who do not comply with the Attendance Policy on any particular day of the event will not be able to obtain CPD Points for that day. Please refer to www.sileCPDcentre.sg for more information.

Please refer to www.cea.gov.sg/cea/content/estate_agencies_agents/professional_development/cpdevelopment.html (for Real Estate Agents) for more information.

Contact Us

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