

Affordable and Timely Dispute Resolution

Where claims are small, expensive and prolonged litigation can exhaust time and resources. Mediation may be the solution to take control of the outcome of these disputes in a timely and cost-efficient manner.

What is the Small Case Commercial Mediation Scheme (SCCMS)?

The SCCMS provides mediation services to help parties settle commercial disputes where the quantum of claim is S\$30,000 or less. Typically, cases include those involving tenancy, car repairs, unpaid salaries and renovation matters.

Benefits of SCCMS

- **Cost Effectiveness** – cheaper than litigation.
- **Time Saver** – faster dispute resolution.
- **Reduces Risk** – retain control over the outcome.
- **Preserves Relationships** – an amicable process that requires both parties to work together.
- **Private and Confidential** – not exposed to the public and media.

How can I use SCCMS?

- Mediation is a voluntary process so you must ensure all parties are ready and willing to proceed for mediation.
- Parties can complete an application form (available from www.mediation.com.sg) or contact us for more information.
- A Mediation Advisory Clinic will be scheduled where our officers will meet with each party separately to help you decide if your case is suitable for mediation.
- If mediation is suitable, a mediation session will be scheduled at the convenience of all parties.

SCCMS Cost

Mediation Fees payable: \$160.50 per party (including 7% GST)

Operating Hours

Mediation Advisory Clinic (by appointment)
Monday – Friday, 9:00 am – 4:30 pm

Mediation sessions will be arranged at the convenience of all parties at the Singapore Mediation Centre.



What is Mediation?

Mediation is a voluntary process where a neutral third party (called the mediator) helps the parties with negotiations between them with a view to resolving their dispute amicably. Ultimately the terms of the agreement depend on the parties.

About Singapore Mediation Centre

The Singapore Mediation Centre (SMC) is a non-profit organisation established in 1997 to provide commercial mediation services. SMC has successfully spearheaded the mediation movement in Singapore and continues to promote the use of mediation and other non-confrontational dispute resolution methods.

SMC aims to create an environment where people can work together to find enduring solutions to conflicts by broadening awareness of, and providing access to, mediation services.

SMC mediations under SCCMS enjoy a settlement rate of about 90%, of which most of these cases are settled in 4 hours.

Contact Us

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